

FLETCHER-CORP LIMITED

PYRAMID HOUSE, 956 HIGH ROAD, LONDON, N12 9RX

EMAIL: enquires@fletcher-corp.com

www.lesfleurs-loire.com

BOOKING CONDITIONS

1. The properties known as Soleil, Anjou and Lys (the Property) are offered for holiday rental subject to confirmation Mr. and Mrs. Fletcher (the Owners) to the renter (the Client).
2. To reserve the Property, the Client should complete and sign the Booking Form and return it together with payment of the initial non-refundable deposit (20% of the total rent due) plus a £100.00 refundable security deposit. Following receipt of the Booking Form and both deposits, the Owner will send a confirmation acknowledgement. This is the formal acceptance of the booking.

The person signing this Booking Form warrants that he/she has the authority of all members of his/her party to sign on their behalf and that he/she and the others agree to be bound by these conditions.

3. The balance of the rent (see Clause 4) is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to give notice in writing that the reservation is cancelled. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
4. A security deposit of £100.00 per week or part week of the rental period is required in case of, for example, damage to the Property or its contents. However, the sum reserved by this clause shall not limit the Client's liability to the Owner. The Owner will account to the Client for the security deposit and refund the balance due within two weeks after the end of the rental period.
5. Subject to Clauses 2 and 3 above, in the event of a non-insurable cancellation, refunds of amounts paid will be made if the Owner is able to re-let the Property, and any expenses or losses incurred in so doing will be deducted from the refundable amount. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc, since these are not covered by the Owner's insurance.
6. The rental period shall commence at 4.00 pm on the first day and finish at 10.00 am on the last day. The Owner shall not be obliged to offer accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated.
7. The maximum number to reside in the Properties must not exceed:-
Soleil: 8 i.e 6 adults + 2 children as the bunk beds are for children aged 12 or under
Anjou: 6
Lys: 2 + a small child

Unless the Owner has given written permission.

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8. Guest are responsible for the security of the property during their rental. All doors, windows etc.. must be locked and secured when leaving the property during the holiday.
9. The Client is responsible for leaving the property, furniture and effects clean, in good order and condition. Cleaning is not included in the price and the client is expected to leave the accommodation in the manner in which it was found. Should additional cleaning be required to make the accommodation ready for a new client, cleaning will be charged at 35.00 *euro* an hour which will be deducted from the security deposit. The Client agrees to be considerate and leave the property in a clean and tidy condition. The Client agrees not to act in a way that causes disturbances to other guests. The Client shall inform the Owners of any damage or items missing to the Owners or our agent.
10. The Client and party acquire no rights whatsoever over the Property excepting occupation as a holiday let for the period booked. The Client shall not sub-let the Property.
11. The Client shall report to the Owner (or Owner's Agent) without delay any defects in the Property or breakdown in the equipment. Such as plant, machinery or appliances in the Property, garden or swimming pool and arrangements for repair and/or replacement will be made by the Owner or his Representative as soon as possible.

We cannot accept any complaints after the Client has returned home where we have not been given the opportunity to put the matter right during their stay.

12. The Owner shall not be liable to the Client:
 - For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliance in the Property, garden or swimming pool.
 - For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner.
 - For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the rental period. In such event the Owner shall, within seven days of the notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
13. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.
14. The use of accommodation and amenities where offered such as swimming pool, children's play area, garden etc. is entirely at the user's risk and no responsibility can be accepted for injury to a user or visitor and loss or damage to the user's or visitor's belongings.
15. No responsibility can be accepted for any loss or damage to any motor vehicle or its contents.

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16. The bringing of pets on to the Property is strictly forbidden. No camping is permitted on the Property grounds. Smoking is not permitted in the Property or communal areas.
17. We would like to draw to your attention that the properties have septic tanks and therefore the use of any products such as **bleach; anti-bacterial soaps and cleaners are strictly forbidden**, as they destroy the organisms in the septic. Also products such as **nappies; sanitary products and condoms** will cause maximum disruption to the septic system and therefore your holiday and are very costly to repair.
18. We endeavour to keep our prices competitive and because of this heating and fuel are NOT included within the rental sum.

If heating is required this shall be charged locally at the prices stated on our latest price list.
19. The owners reserve the right to enter the properties during the let should it become apparent that there is a problem such as fire, flood or other occurrences that could represent a threat to the owners property and or services.
20. This Contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been compiled in England. Any proceedings arising out of or in connection with this Contract may be brought in any court of competent jurisdiction in England.

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